



TIME WARNER CABLE IS NOW SPECTRUM

January 6, 2019  
Account Number: [REDACTED]  
Security Code: [REDACTED]  
Service At: 44043 GADSDEN AVE  
LANCASTER CA 93534-4440

**Have questions about your bill?**

Visit us at [twc.com/billing](http://twc.com/billing)

Or, call us at 1-855-70-SPECTRUM (1-855-707-7328)

**Summary**

*Service from 01/16/19 through 02/15/19  
details on following pages*

Previous Balance	131.02
Payments Received	0.00
<b>Past Due Balance - Due Now</b>	<b>\$131.02</b>
Spectrum TV™	47.49
Spectrum Internet™	49.99
Spectrum Voice™	19.99
Other Charges	9.95
Taxes, Fees and Charges	3.60
Current Charges Due By 01/26/19	\$131.02
<b>Total Due</b>	<b>\$262.04</b>

**Please note your account is past due.**

To avoid a late fee, the **BALANCE** must be paid by the **DUE DATE**. If unpaid balance is not paid immediately your service may be interrupted. There may be additional fees to restore service. Thank you for your prompt payment.

**SPECTRUM NEWS**

**New Spectrum Store.** On Saturday, January 26, 2019, the Spectrum Store located at 41551 10th Street West, Palmdale, CA 93551 will permanently close at 5:00PM. On Monday, January 28, 2019, a new Spectrum Store will open at 1104 West Avenue K, Suites 1104A&B, Lancaster, CA 93534. The store hours will be Monday - Saturday 10:00AM - 8:00PM and Sunday 12:00PM - 5:00PM. Customers may visit the store to learn about Spectrum products, including our new Spectrum Mobile service, pay a bill and pick up or return equipment. Additional support is available at [Spectrum.com/stores](http://Spectrum.com/stores).

**Start your year with the best of HBO® & SHOWTIME® on Spectrum TV® Silver.** Upgrade to Spectrum TV Silver today for your front-row seat to January's most highly anticipated premieres, including new shows, returning favorites and box-office hits. Start your new year off right with more must-see sports, shows and movies on 175+ channels, including HBO® and SHOWTIME® **GO TO CHANNEL 2495 TO UPGRADE INSTANTLY** or visit [Spectrum.com/ADDTVSLIVER](http://Spectrum.com/ADDTVSLIVER)

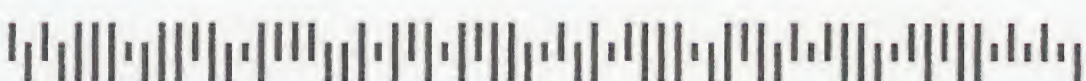
**SURF, STREAM AND GAME IN ANY ROOM.** Power your entire connected home for only \$5/mo. more. **Call 1-877-940-7158 today.**

**NEW OFFER! Add DVR Service for just \$4.99/mo.** Pause and rewind live TV and never miss a minute of your favorite shows again. Plus, automatically record an entire series or a single episode—up to 4 shows at once. With up to 250 HD hours of storage, you can record all the shows, movies and games you want. Add DVR service for all of the TV you love, at your fingertips, any time! **Call 1-877-970-4549 today.**



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652

KATHLEEN GOLD  
44043 GADSDEN AVE  
LANCASTER CA 93534-4440



January 6, 2019

KATHLEEN GOLD

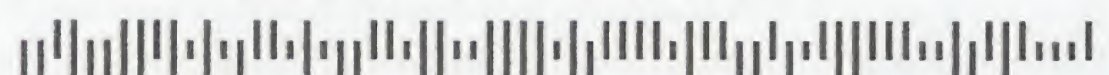
Account Number: [REDACTED]  
Service At: 44043 GADSDEN AVE  
LANCASTER CA 93534-4440

**Total Due** **\$262.04**

Amount you are enclosing \$

**Please Remit Payment To:**

TIME WARNER CABLE  
PO BOX 60074  
CITY OF INDUSTRY CA 91716-0074







Account Number:  
Security Code:

KATHLEEN GOLD

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8448 2000 NO RP 06 01072019 NNYNYNY 01 004021 0012

### Charge Details

Previous Balance	131.02
<b>Past Due Balance - Due Now</b>	<b>\$131.02</b>

Payments received after 01/06/19 will appear on your next bill.

Service from 01/16/19 through 02/15/19

### Spectrum TV™

Spectrum TV Select	64.99
Basic TV & Expanded Basic TV Services	
Promotional Discount	-25.00
Spectrum Receiver	7.50
	<b>\$47.49</b>

Spectrum TV™ Total \$47.49

### Spectrum Internet™

Spectrum Internet	65.99
Includes: \$6.00 Bundle Discount with TV and \$10.00	-16.00
Promotional Discount	
	<b>\$49.99</b>

Spectrum Internet™ Total \$49.99

### Spectrum Voice™

Phone number	
Voice Line	19.99
	<b>\$19.99</b>

For additional call details,  
please visit [twc.com/account](http://twc.com/account).

Spectrum Voice™ Total \$19.99

### Other Charges

Broadcast TV Surcharge	9.95
Other Charges Total	<b>\$9.95</b>

### Taxes, Fees and Charges

Franchise Fee	3.54
Regulatory Cost Recovery Fee	0.06
Taxes, Fees and Charges Total	<b>\$3.60</b>

<b>Current Charges Due By 01/26/19</b>	<b>\$131.02</b>
<b>Total Due</b>	<b>\$262.04</b>

### Messages continued from page 1

**MOVING SOON? LET US HELP.** Call today to transfer your Spectrum services and we'll have you connected before you're even unpacked. Plus, the Spectrum Mover Resource Center can make your move easier with handy tips and more. Call 1-855-235-4651 or visit [Spectrum.com/easy2move](http://Spectrum.com/easy2move) to get moving.

### Billing Information

**Tax and Fees** - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice.

**Terms & Conditions** - Spectrum's detailed standard terms and conditions for service are located at [spectrum.com/policies](http://spectrum.com/policies).

**Spectrum Receiver \$7.50** - Charges include \$6.50 for Receiver Rental and \$1.00 for Secure Connection.

**Programming Changes** - For information on any upcoming programming changes, please consult the Legal Notices published in your local newspaper and on [spectrum.net/programmingnotices](http://spectrum.net/programmingnotices).

Continued on the next page....

Local Spectrum Store: 41551 10th St W, Palmdale CA 93551 Store Hours: Mon thru Fri - 9:00am to 7:00pm; Sat - 9:00am to 5:00pm

Visit [Spectrum.com/stores](http://Spectrum.com/stores) for store locations. For questions or concerns, visit [Spectrum.net/support](http://Spectrum.net/support) or call 1-855-707-7328.

### Your WAY can be the GREEN way!

#### GO GREEN with Spectrum.

Online Bill Pay is helping the environment one customer at a time. It's easy - all you need to do is sign up for Online Bill Pay. It will save you money on postage and time - and it will also save trees!

Enrolling is easy, just go to [twc.com/gogreen](http://twc.com/gogreen).

Each month, you'll receive a paperless e-bill that you pay online with your choice of payment options.

- Debit Card - Credit Card - Electronic Funds Transfer
- Receive a quick summary of your account at any time
- Access up to 6 months of statements



### Payment Options

**Pay Online** - Sign up at [twc.com/account](http://twc.com/account). Have your account number and security code ready, found on the top of this page.

**Pay by Phone** - Make a credit card payment free of charge using our automated payment option at 1-888-892-2253; simply say "pay my bill". Use your Visa, MasterCard, Discover or American Express card.

For questions or concerns, please call 1-855-707-7328.

